

# HELLOCORP

## Sector Focus

Small and Medium Scale Enterprises / Organisations

## Specialisation

Outsourced Financial & Accounting Services  
Inbound Technical Support / Customer Care Services  
Legal Services Outsourcing  
Other Back Office Operations

## About HelloCorp

HelloCorp, established in 2002, is a specialised Business Process Outsourcing (BPO) services provider; and is a fully-owned subsidiary of Expolanka Holdings in Sri Lanka. HelloCorp offers BPO services to leading companies from different parts of the world including U.S.A., U.K., Australia, Singapore and Middle East.

HelloCorp operates two state-of-the-art BPO service delivery location comprising of 120 high-end workstations, in the heart of Colombo, the commercial capital of Sri Lanka. We are currently in the certification stage of ISO 27001 Information Security Standards, consulted by KPMG Ford, Rhodes, Thornton & Co. and we run a fully redundant IT, Telecommunication infrastructure to support its round-the-clock operations.

HelloCorp is the most diversified BPO service providers in Sri Lanka; with a local management team which boasts the highest levels of collective experience in multi-disciplinary international BPO service delivery.

We also manage other BPO services such as outsourced legal secretarial services, remote IT support, back office processing and inbound call handling. We have 18 toll-free numbers which are answered at our centre in English, Japanese, French and German on a 24 X 7 basis.

## Keywords

BPO (Business Process Outsourcing), Outsource, Finance & Accounting, Legal Services, Back Office, Customer Service, Technical Support, CIMA, ACCA, Chartered Accountancy, Quality Service Delivery

## Services

### Outsourced Finance & Accounting Services

Our Accounting Associates are trained and certified to process data using;

- SAGE Line 50
- Oracle Financials (e-business suite)
- QuickBooks
- MS Dynamics
- Client specific Customized Software

Our scope of services ranges from;

- Invoicing & Book-keeping services
- Receivables & Payables processing
- Preparation of Management Accounts & Vat Returns
- Budgeting, Variance Analysis & Reporting
- Consolidation of Group Accounts

### Key features of the service include

HelloCorp has partnered with a local company in UK, which provides scanning services, enabling bulk scanning of documents for processing at ease, with a secure FTP site for the transfer of images.

We also offer a secure, web-based accounting software which allows an organization to access their financial information on a 24 X 7 basis.

### Key Benefits

For an initial evaluation, our operational model allows you to experience our Service Delivery and Quality; with no financial commitment.

HelloCorp offers high quality, low cost service delivery, with a single point of contact to manage our client accounts.

## Key Clients

- A Top-25 Ranked Chartered Accountancy Firm based in London, UK
- A Leading Accounting Consultancy firm based in Brighton, UK
- An Established Solicitors firm based in Leicester, UK
- International Freight Forwarding Firm based in New York, USA
- A Leading Luxury Resort Chain headquartered in Singapore
- Leading Travel & Leisure Company in Sri Lanka
- An established Management Consultancy firm based in Singapore

(Client identities on request, subject to Non Disclosure Agreement)

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